

Copies of Terms and Conditions are available upon request at SmarTone stores or by calling SmarTone hotline or retrieved from SmarTone website.



Terms & Conditions T&C 01A (Scope of Services)

- (a) Service Plans**
- (b) Apps & Services**
- (c) Roaming & IDD**
- (d) Services and/or products distributed by SmarTone**

For details on the above category of services, please visit our website smartone.com or see the below for your reference:

Service category	Service and/or product name
Service Plans	SuperCare Plans ExtraCare Plan GoodCare Plans
Apps & Services	Add-on Numbers Call waiting Call screening Call Guard Call forwarding Caller number display Cloud Storage Manager Conference call Connecting Tone hmv OLEGOK Latest News MMS Multitalk Secretarial Service SMS SmarTone Screen Replace™ ST WiFi Calling Tethering Pack

	<p>Video calling</p> <p>Visual Voicemail</p> <p>Premium voicemail</p> <p>Voice mail</p> <p>Voice forwarding</p> <p>Easy Connect</p> <p>HealthReach™</p> <p>e-Care Link</p> <p>ST Protect</p> <p>Phone Content Transfer Service</p> <p>iCallingPlus</p> <p>Powerbank Free Rental</p> <p>WiFi Calling</p> <p>Smartphone Workshops</p> <p>KKBOX</p> <p>JOOX</p> <p>Spotify</p> <p>Cartoon Network Watch and Play</p> <p>Kono Magazine</p> <p>Norton Security Pack</p> <p>Norton Family</p> <p>Norton Security</p> <p>Norton Security & Norton Secure VPN</p> <p>Smart Choices</p> <p>Pay by SmarTone Bill (Netflix Subscription)</p> <p>Pay by SmarTone Bill (App Store & iTunes)</p> <p>Pay by SmarTone Bill (Google Play Direct Carrier Billing)</p> <p>Pay by SmarTone Bill (PLAYGROUND)</p> <p>SmartShare</p> <p>WiFi CARE</p> <p>Apple Music</p> <p>SmarT Caregiver Service</p>
<p>Roaming & IDD</p>	<p>Roaming Voice</p> <p>Roaming Data</p> <p>Roaming SMS</p> <p>Roaming Video Call</p> <p>Upgraded Roaming Data Day Plan</p> <p>Virtual WiFi Egg</p>

	<p>Instant Messaging Roaming Day Plan Greater Bay Area Easy Pack China Macau Data Pack DataRoam Service Easy Number *131* PhoneHome HK-China 1 Card 2 Numbers Traveller International Call Forwarding Stealth Roaming 001 IDD 1638 IDD International Voice International SMS International Video Call Travel Assist Auto Top-up Abroad Pack RoamFlex Data Pass</p>
<p>Products distributed by SmarTone</p>	<p>Phones, tablets, Internet devices and accessories Fibre Broadband Home 5G broadband SmarT Home myTV SUPER Home Tel and Home Wi-Fi HomePhone+ Wireless Fixed Broadband Wireless Fixed Broadband & Phone services Fax service</p>

(Please note that the above information of Service Category is subject to changes from time to time.)

Updated on 20 Sep 2020