

## Smartone Home 5G Broadband Service Plan

The plan includes unlimited 5G data. Subjected to FUP (Fair Usage Policy). For details, please visit [https://www.smartone.com/other/english/TC\\_WB007A.pdf](https://www.smartone.com/other/english/TC_WB007A.pdf). This offer is only available for staff subscription. It is not available in Online registration. Offer valid for limited period only. The offer applies to selected customers registering for the designated Smartone Home 5G Broadband service plan at a designated residential address on a designated contract subscription. The above monthly fee is calculated based on the original service plan monthly fee, after designated rebate has been given to the customer. This service plan does not include 5G Broadband service equipment ; customer who subscribes to this service plan can enjoy special price to purchase or monthly charge to rent designated model of 5G Broadband service equipment, please contact our salesperson for details. Customers are required to make 1-month service and 5G Broadband service equipment rental (if applicable) service fee prepayment and 5G Broadband service equipment rental deposit. If the Customer changes the payment method to a non-selected payment method during the contractual period, the Customer has to pay prepayment of HK\$1,500 for "5G Broadband Device Rental Service". The prepayment shall be rebated to the customer's account by monthly installment within 30 months. Customer who registers the Services for the first time is entitled to a Trial & Return Guarantee period commencing from the service activation date of the designated service plan of the Services (not applicable to selected promotion plans, re-contract offers or existing customers who add on 5G Broadband Device Rental Service). If the Customer cancels the Service(s)/Service Plan(s) within the Trial & Return Guarantee period, the Customer is not required to pay the monthly fee for the Service Plan and 5G Broadband service equipment rental. For the avoidance of doubt, fee paid for the purchase of 5G Broadband service equipment shall not be refunded. If the Customer fails to return 5G Broadband service equipment rented from the Company or if such equipment is damaged, Company will charge Customer maintenance fee at the rates published by the Company (please refer to Terms and Conditions of Smartone Home 5G Broadband Device Rental Service Plan]. After the expiry of the contract, the Customer will be charged at the prevailing monthly fees for the plan subscribed by the Customer if the Customer continues to use the service. The provision of the service is subject to the network coverage of the Company. In case particular spots where the 5G network are not available, we will continue to provide the service through 4G network. Internet experience can vary due to factors such as the relative position between user and the base stations, the download server resources, Internet traffic conditions, the number of users, users' devices and other factors that may arise. Wi-Fi coverage depends on factors such as area & layout of the premises, construction materials, and other extraneous factors.

Customer need to subscribe Smartone mobile service on or after 1st Dec, 2021 and in addition subscribe Smartone Home 5G Broadband Service within 30 days Subscription for the Smartone mobile service and Smartone Home 5G Broadband Service must be registered under the same HKID to enjoy the special offer. Each new subscriber of Smartone is entitled to one subscription of Smartone Home 5G Broadband Service at special rate only.

Our Company reserves the right of final decision relating to the promotion and any dispute thereof, and may change the Terms and Conditions without prior notice. For service plans and offers detail, please ask salespersons. For service plans and offers detail, please click [https://www.smartone.com/other/english/TC\\_WB002D.pdf](https://www.smartone.com/other/english/TC_WB002D.pdf)